

Peace-of-Mind Protection



Comfort Shield[®] Extended
Service Agreement Program



Thank you for choosing Lennox.

By choosing a Lennox Dealer and Lennox products, you've taken an important step toward ensuring premium comfort for years to come.

Even with the extensive testing that Lennox units undergo, mechanical breakdowns can happen—that's why we've created the Comfort Shield extended warranty program.

The Lennox Comfort Shield Program

Comfort Shield extended service agreement plans are designed to cover items that typically are not covered by the Original Equipment Manufacturer's Basic Limited Warranty, like labor, refrigerant and trip charges.

Flexible coverage options

Comfort Shield's options include coverage terms up to 12 years* from the date of installation. And, specific Comfort Shield plans can be purchased up to five years after the date of installation. Plus, the Comfort Shield warranty is transferable (at no additional cost) should you sell your home. Your Comfort Shield plan can include:

- Refrigerant coverage
- Ability to initiate service request at any time



*Available through select product tiers only.

Comprehensive coverage for heating and cooling.

Comfort Shield gives you the option to purchase labor coverage, should you need it. Labor costs can represent up to 80% of the total service bill. Comfort Shield is available on the following Lennox products:

- Air conditioners
- Heat pumps
- Furnaces
- Air handlers
- Boilers
- Residential packaged units (up to 5-ton capacity)
- Mini-split systems (heat pumps and air conditioners only)
- Accessories

Plan for the unexpected

Comfort Shield coverage helps protect against unforeseen costs associated with service and repair. Additionally, Comfort Shield plans do not charge you a deductible.



Travel



Repair



Refrigerant*

Total Expenditures vary between **\$200-\$1,500.****

* Available on select labor tiers (tier 1 and tier 2)

**According to Home Guide.com

Preventive maintenance for improved system longevity

Annual maintenance of your HVAC system is important and may be required to maintain uninterrupted coverage. Preventive maintenance delivers several benefits:

- Regular maintenance keeps the system running at peak efficiency and helps increase the lifespan of the equipment
- Regular servicing by your Lennox Dealer can help detect any potential issues before they arise
- Contact your local Lennox Dealer to discuss which maintenance plan will keep your system performing at maximum efficiency

Innovation, Quality and Comfort

At Lennox, we are dedicated to providing you with the most innovative and highest quality HVAC products on the market. And, our Lennox Dealers are committed to meeting your comfort needs.

To learn more about how you could benefit from Comfort Shield protection, talk to your local Lennox Dealer today.

Lennox is more than HVAC. It's a promise.

These days, we go to all kinds of lengths to be healthy and relaxed. But what good is all that if our air isn't as clean, healthy and comfortable as it should be? Because, the fact is, we don't just breathe the air around us. We live in it.

With an innovative, efficient whole-home HVAC system from Lennox, every breath you take in delivers on our promise of perfect air.

Air is Life. Make it Perfect.™

Limitations and exclusions apply. Subject to detailed terms and conditions. Extended service contracts are provided by Service Net Warranty, LCC, part of AIG. Please send an email to hvacsupport@aig.com for full terms and conditions.

Learn more at Lennox.com

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Air is life. Make it perfect.™

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